



Dear Colleagues,

At KATIM, we have always strived for excellence, and our new Quality Policy solidifies our dedication to providing the highest quality secure communication products and solutions for our customers. The main elements of the policy are listed as below:

- **Customer Requirement:** We are committed to enhancing customer satisfaction in all areas of our business. We will strive to exceed our customers' expectations by providing them with robust, secure, and end-to-end solutions tailored to their specific needs.
- **Legal & Other Compliance Requirements:** We will adhere to all applicable legal and compliance requirements. We believe that ethical business practices are essential to building trust with our customers and stakeholders.
- **Relevant Interested Parties Requirement:** We will meet the relevant requirements of all stakeholders, including our customers, employees, shareholders, partners, and the community. We believe that it is important to consider the needs and expectations of all stakeholders when making decisions.
- **Continual Improvement:** We are committed to continuously improving our quality management system. We will set measurable objectives and regularly review our processes to ensure that we remain at the forefront of secure communication solutions.

This quality policy statement is important because it reflects our commitment to providing our customers with the best possible products and services. It also helps us to ensure that we are operating in a responsible and ethical manner.

Best Regards,

Didier Pagnoux, CEO, KATIM